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[Walmart Integration]

Walmart Integration, an extension by CedCommerce, establishes synchronization of inventory, price, other details for product creation and its management between Magento® 2 store and Walmart. The smooth harmonization is established with help of Walmart.com REST API.

Walmart Integration

User Manual

Version – 2.1

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Features of Walmart Integration Extension

Walmart Integration extension provides following features: -

- **Manage Walmart Product/Upload Product (directly from grid and bulk upload all products)**
- **Product Synchronization**
 - Automatic process on each product edit
 - Manual synchronization process
- **Review Product/Inventory/Price Feeds**
- **Automated Order Import & Acknowledgement**
- **Shipment and Cancellation of Orders**
- **Automated Shipment with Shipworks/Shipstation**
- **Multiple Shipment of an Order**
- **Create Refund**
- **Upload Configurable Product(s)**
- **Bulk Product Upload/Publish**
- **Retire/Unpublish Selected Product(s)**
- **CRON Facility**
- **Knowledge Base**
- **Walmart Tax Codes**

EXTENSION IS HEAVILY DEPENDENT ON CRONS FOR RUNNING VARIOUS AUTOMATED PROCESSES. SO, MAKE SURE THAT CRON JOB IS PROPERLY CONFIGURED & WORKING ON YOUR SERVER.

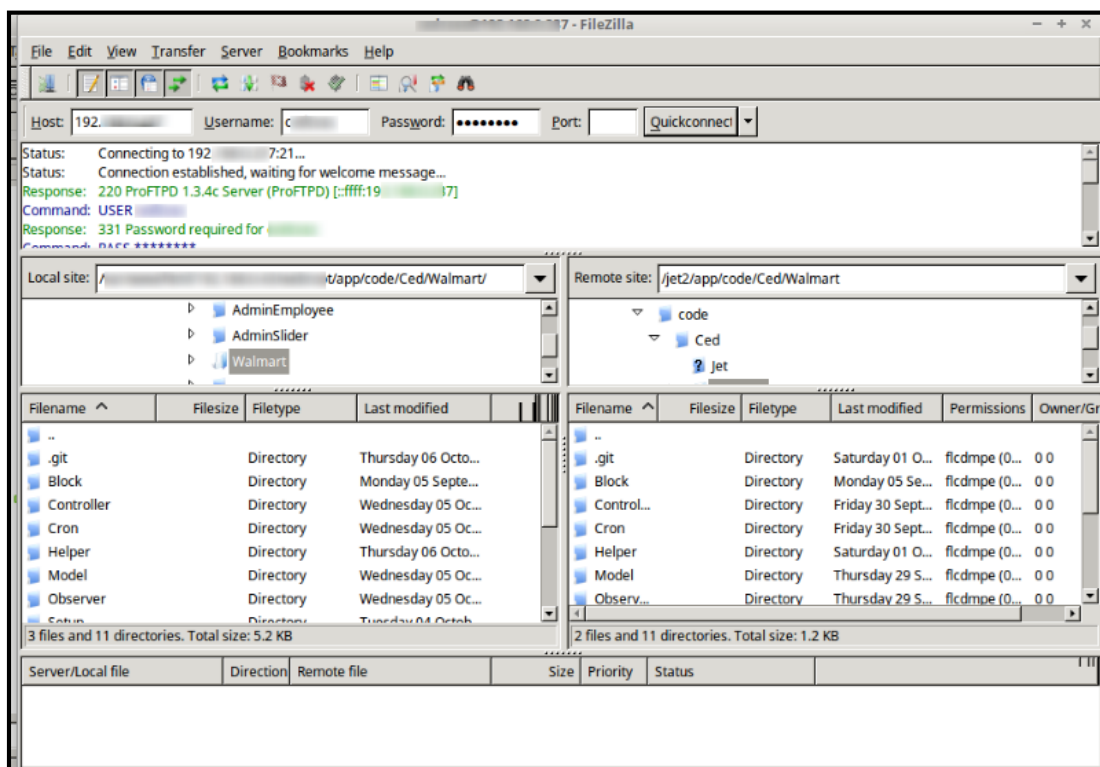
OVERVIEW

Walmart Integration by CedCommerce, helps to integrate your Magento 2 store with Walmart by establishing a synchronization of products, orders and refunds with the help of Walmart API. The CRONS implemented in this extension help to automate the process thereby keeping it up to date.

INSTALL INSTRUCTION

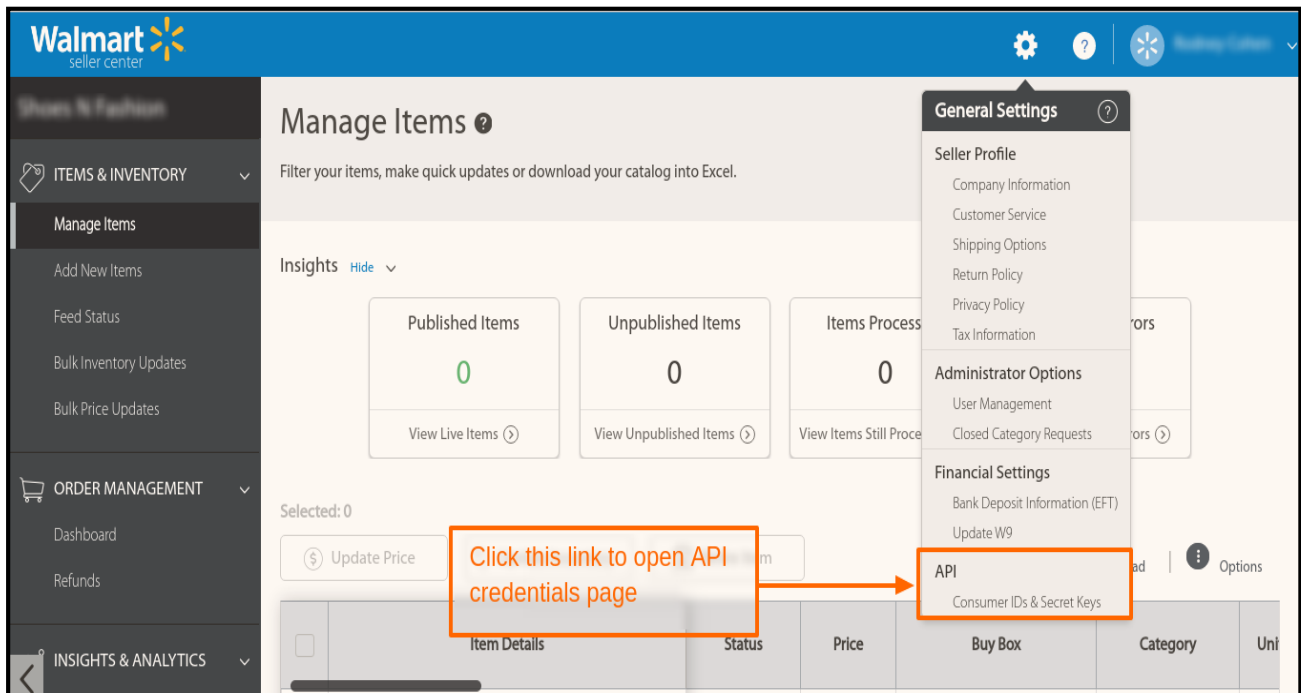
To install the extension, follow the points given below: -

- Login to your **ftp** and go to Magento 2 root folder (generally present under **public_html** folder)
- Create new folder named **code** under **app** folder and under “code” folder create a folder named **Ced**.
- Drag & Drop **app/code/Ced/Walmart** directory.
- After successfully uploading the directory, the extension will be installed/upgraded.
- Now run the following upgrade command in “cmd”
php bin/magento setup:upgrade



WALMART CONFIGURATION SETTINGS

In order to obtain **Walmart Consumer Id**, **API Secret Key** and **Channel Type Id**, the merchant needs to login to his Walmart Seller account.



Walmart seller center

Manage Items ?

Filter your items, make quick updates or download your catalog into Excel.

Insights [Hide](#)

Published Items 0 [View Live Items](#)

Unpublished Items 0 [View Unpublished Items](#)

Items Processed 0 [View Items Still Processing](#)

Selected: 0

[Update Price](#)

Click this link to open API credentials page

General Settings ?

Seller Profile

- Company Information
- Customer Service
- Shipping Options
- Return Policy
- Privacy Policy
- Tax Information

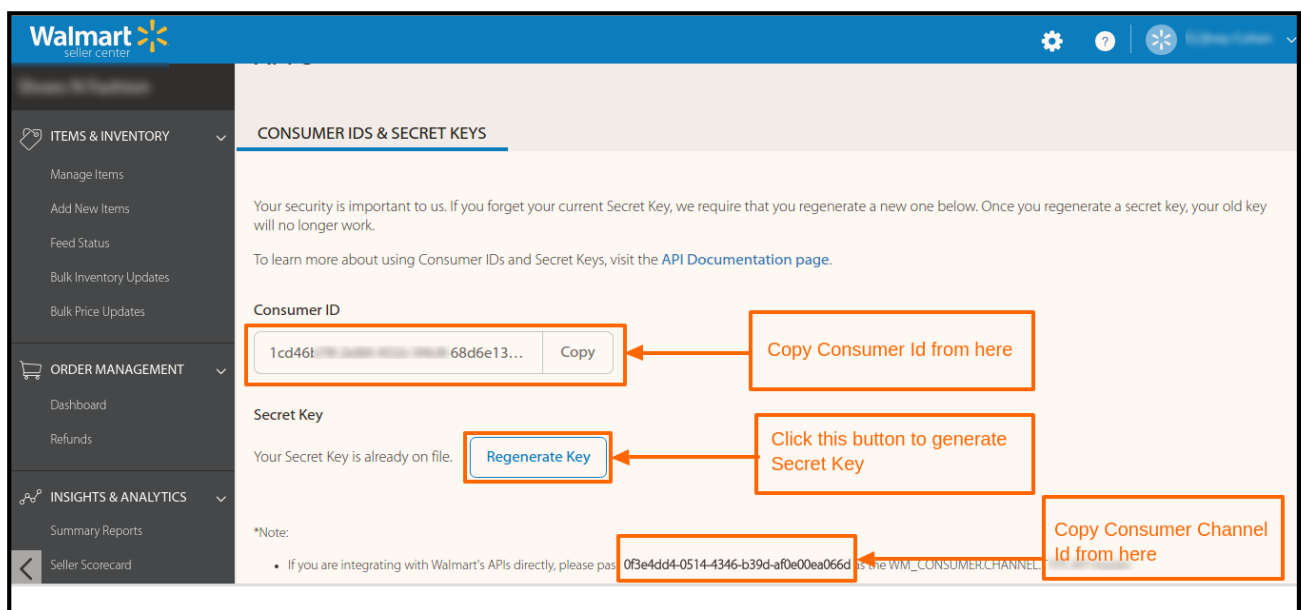
Administrator Options

- User Management
- Closed Category Requests

Financial Settings

- Bank Deposit Information (EFT)
- Update W9
- API [Consumer IDs & Secret Keys](#)

Item Details Status Price Buy Box Category Unit



Walmart seller center

CONSUMER IDS & SECRET KEYS

Your security is important to us. If you forget your current Secret Key, we require that you regenerate a new one below. Once you regenerate a secret key, your old key will no longer work.

To learn more about using Consumer IDs and Secret Keys, visit the [API Documentation page](#).

Consumer ID

1cd461... 68d6e13... [Copy](#)

Copy Consumer Id from here

Secret Key

Your Secret Key is already on file. [Regenerate Key](#)

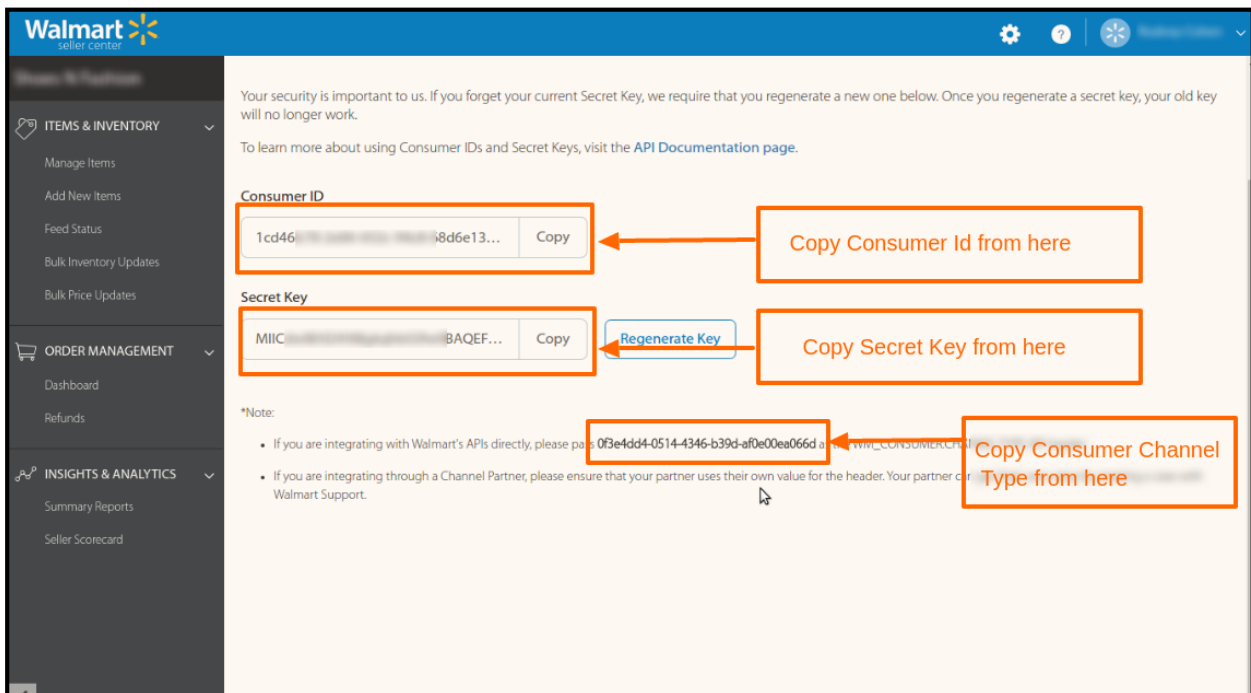
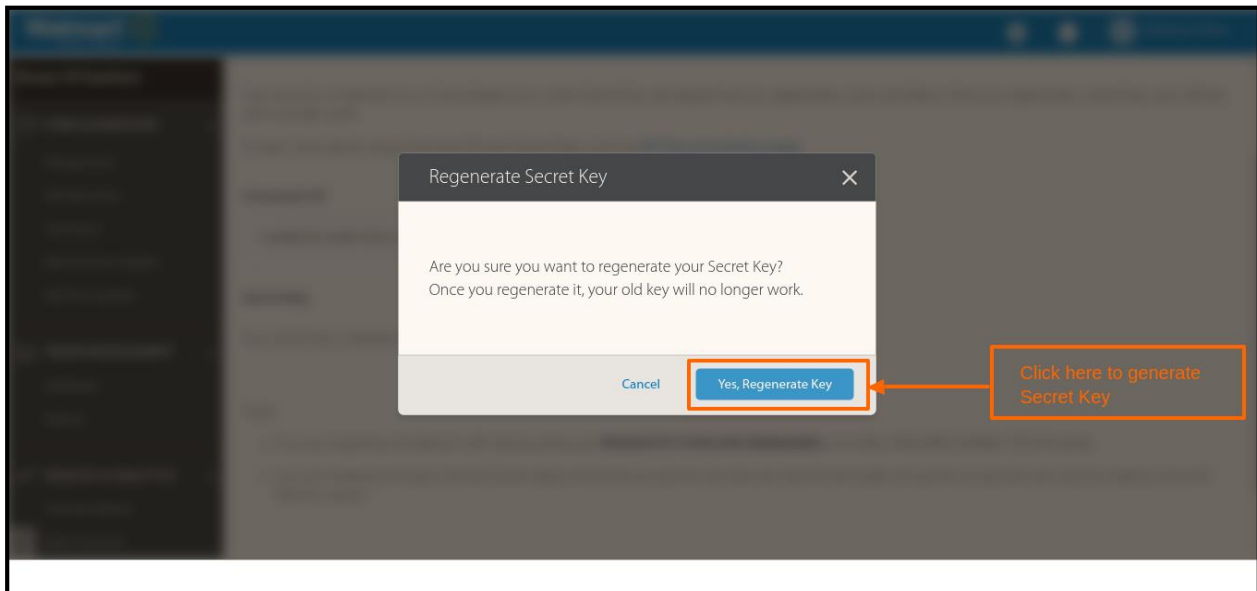
Click this button to generate Secret Key

*Note:

- If you are integrating with Walmart's APIs directly, please pass the WM_CONSUMER_CHANNEL_ID as the WM_CONSUMER_CHANNEL_ID. [0f3e4dd4-0514-4346-b39d-af0e00ea066d](#)

Copy Consumer Channel Id from here

For obtaining the Secret Key, click on the **Regenerate Key** button. A popup will appear asking for confirmation. Click Yes, the Key will be generated.

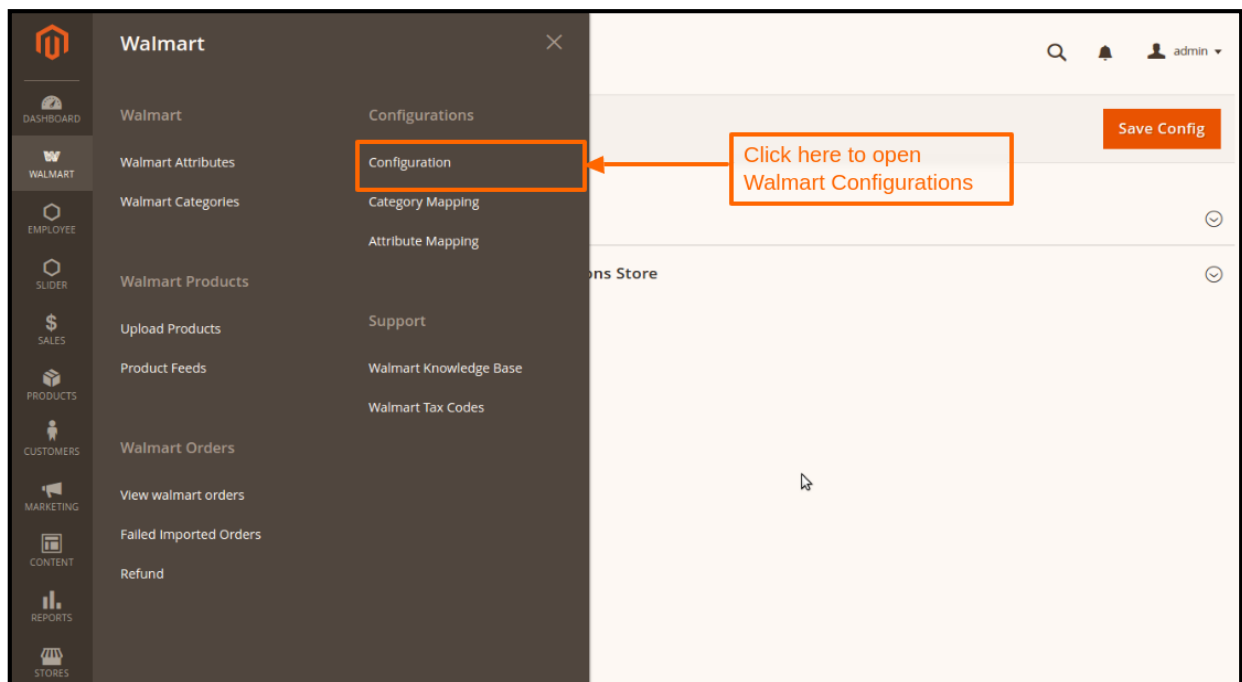


- After that obtain the **Consumer Id** and **Secret Key**.
- These details will be used in the configuration settings of merchant's admin panel.

- Once the extension is successfully installed on your store, Walmart menu will start appearing.

Copy the **Consumer Id**, **Secret Key** and **Consumer Channel Type Id** from *Walmart Seller Panel* > *Settings* section one by one and then, paste it in the Configuration settings of the extension.

To fill the **Walmart Configuration Setting** of the extension, go to **Walmart > Configuration**.



Here are the mandatory settings which merchant needs to enter in **Walmart Api Settings**:

- **Consumer Id**,
- **Private Key** (**Secret Key** on Walmart)
- **Consumer Channel Type Id** (**Consumer Channel Type** on Walmart)
- **Select Store** which you want to integrate on **Walmart**.
- **Order fetch Start Date**, date of the extension installation.
- Before saving the configuration settings, click on the **Validate** button to validate the "**Consumer Id**" and "**Private Key**".

Configuration

Store View:
Default Config

Save Config

CEDCOMMERCE

General Walmart Setting
Walmart Configuration
EMPLOYEE
GENERAL
CATALOG
CUSTOMERS
SALES
SERVICES
ADVANCED

Walmart Api Settings

Enabled
Yes

API URL
https://marketplace.walmartapis.com/
https://marketplace.walmartapis.com/

Customer Id
cba2...5f51

Private Key
MIIC...AwggjCA

Select Store
EN

Consumer Channel Type Id
0f3...066d

Orders Fetch Start Date
2016-01-01

Select Date

Validate Details

Enter credentials and click Validate Details

CEDCOMMERCE

General Walmart Setting
Walmart Configuration
EMPLOYEE
GENERAL
CATALOG
CUSTOMERS
SALES
SERVICES
ADVANCED

Walmart Api Settings

Enabled
Yes

API URL
https://marketplace.walmartapis.com/
https://marketplace.walmartapis.com/

Customer Id
cba2...5f51

Private Key
MIICdgBA...AwggjCA

Please wait...

Select Store
EN

Consumer Channel Type Id
0f3e4d...

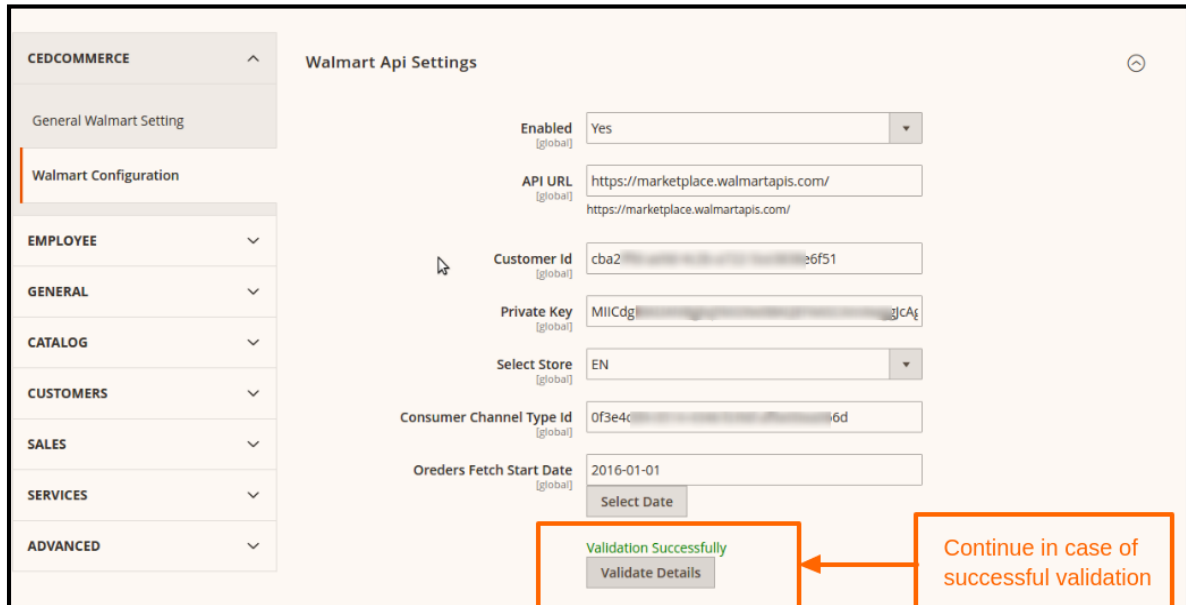
Orders Fetch Start Date
2016-01-01

Select Date

Validate Details

After filling all the details click on the **Validate Details** button, to check whether the filled details are valid or not. If the details are found to be valid, then a success will come otherwise, error will appear.

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Walmart Api Settings

General Walmart Setting

Walmart Configuration

EMPLOYEE

GENERAL

CATALOG

CUSTOMERS

SALES

SERVICES

ADVANCED

Enabled [global] Yes

API URL [global] https://marketplace.walmartapis.com/

Customer Id [global] cba2...:6f51

Private Key [global] MIICDg...

Select Store [global] EN

Consumer Channel Type Id [global] 0f3e4c...6d

Orders Fetch Start Date [global] 2016-01-01

Select Date

Validation Successfully

Validate Details

Continue in case of successful validation

Walmart Product Sync Settings: What information of product should be updated on Walmart when the product is synced via Api or Cron is decided from here.

- **Auto Sync Walmart** to enable automatic cron syncing of all products.
- **Update Price** of product whenever the product is edited or synced from admin panel.
- **Update Inventory** of product whenever the product is edited or synced from admin panel.
- **Update Other Details** (includes images/description/etc.) of product whenever the product is edited or synced from admin panel.

Walmart Product Sync Settings

Auto Sync Walmart
[global]

Yes

Auto Update product information on Walmart While Product Edit

Update Price
[global]

Yes

Update price on each product updation

Update Inventory
[global]

Yes

Update inventory on each product updation

Update Other Details
[global]

No

Update all product details (other than price and inventory) on each product updation

- To set a different price for all the products, use **Product Price** field. This is a dropdown using which you can set the price on the following basis: -

For all products

- Increase by Fixed Price.
- Increase by Fixed Percentage.
- Decrease by Fixed Price.
- Decrease by Fixed Percentage.

For setting individual product price

- Set individually for each product.
 - By creating a new attribute for each product and filling the attribute code here.

Walmart Product Advanced Price Settings

Please select the product price to be send on Walmart

Product Price
[global]

Increase By Fixed Percentage

Select to send a different product price to **walmart.com**

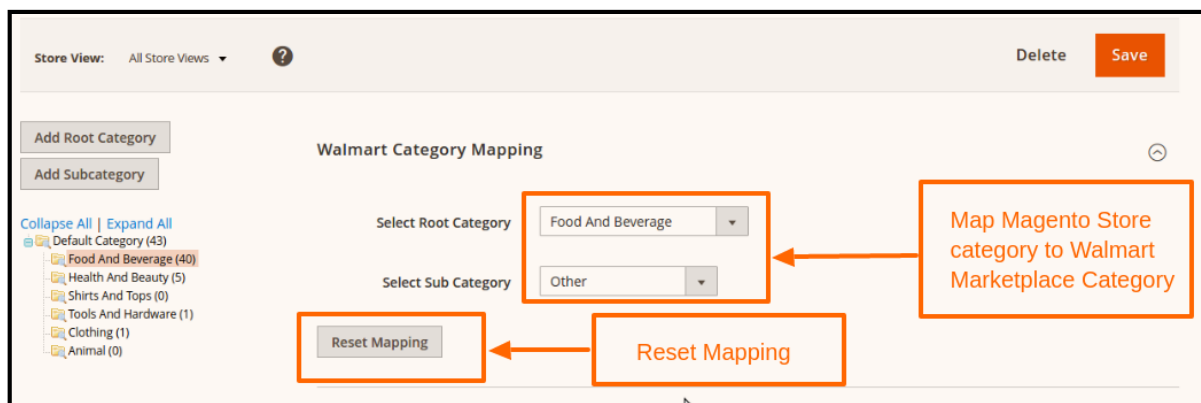
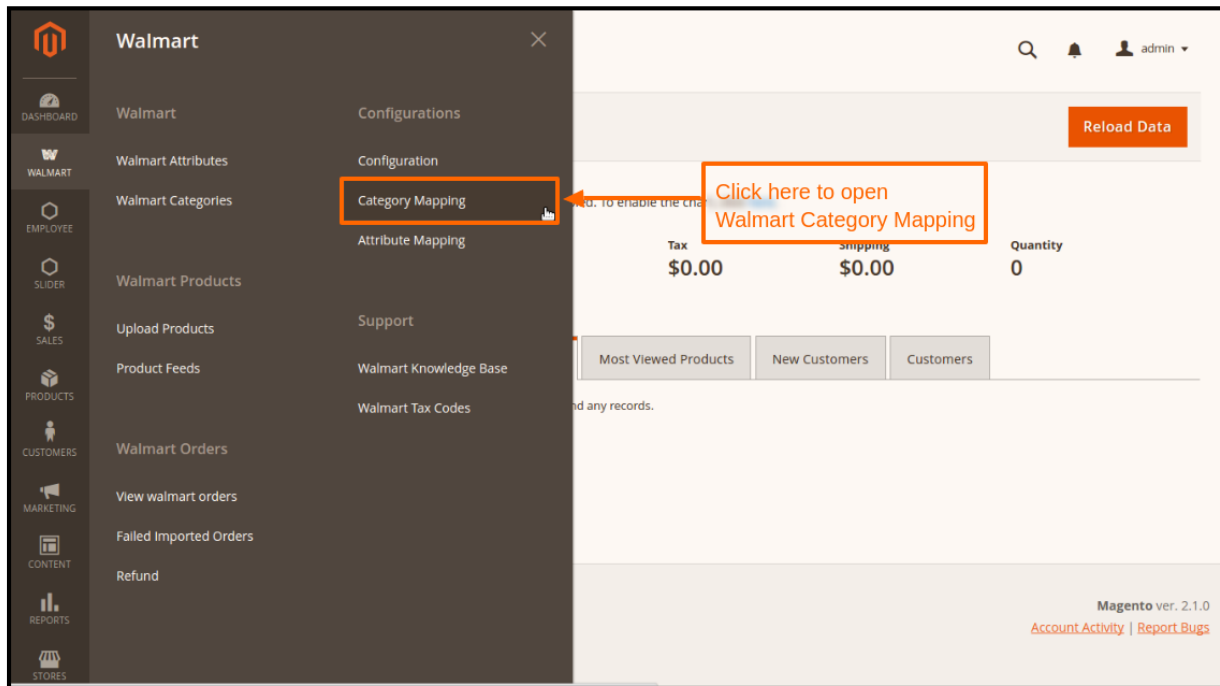
Modify by Percentage Price
[global]

10

Numeric value required for **Add/subtract % on Magento price** 5 for Example: Magento price +/- 5% of Magento price.

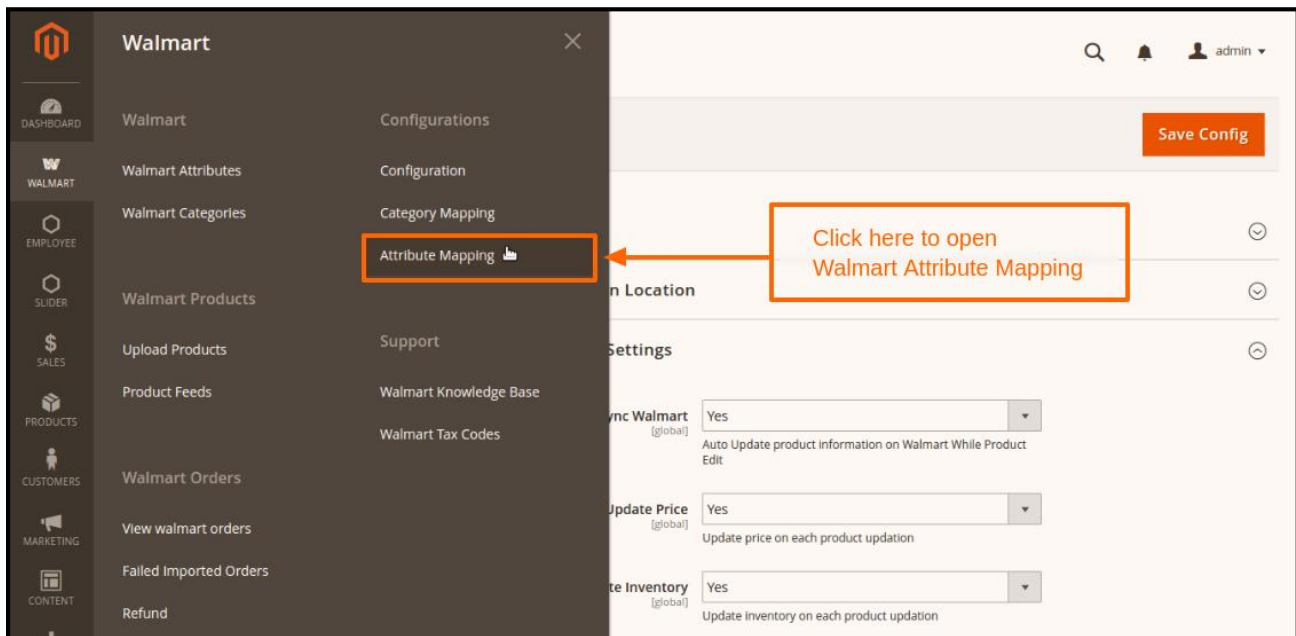
WALMART CATEGORY AND ATTRIBUTES MAPPING

To Upload Products on Walmart admin, merchant needs to **Map Walmart Category to Magento 2 Category**. To map Walmart categories in Magento 2 go to **Walmart > Configurations > Category Mapping**.



One Magento 2 category can be mapped to only one Walmart category. When you map your **Magento 2 category**, all the products of the mapped category get listed in **Upload Product Grid** of **Walmart**.

After **Category Mapping**, **Attribute Mapping** shall be done by the merchant for mapping custom attribute.



To map Walmart attributes in Magento 2 go to **Walmart > Configurations > Attribute Mapping**. **Walmart Attribute Mapping** shows the list of fields which is used to send Product Information on Walmart.

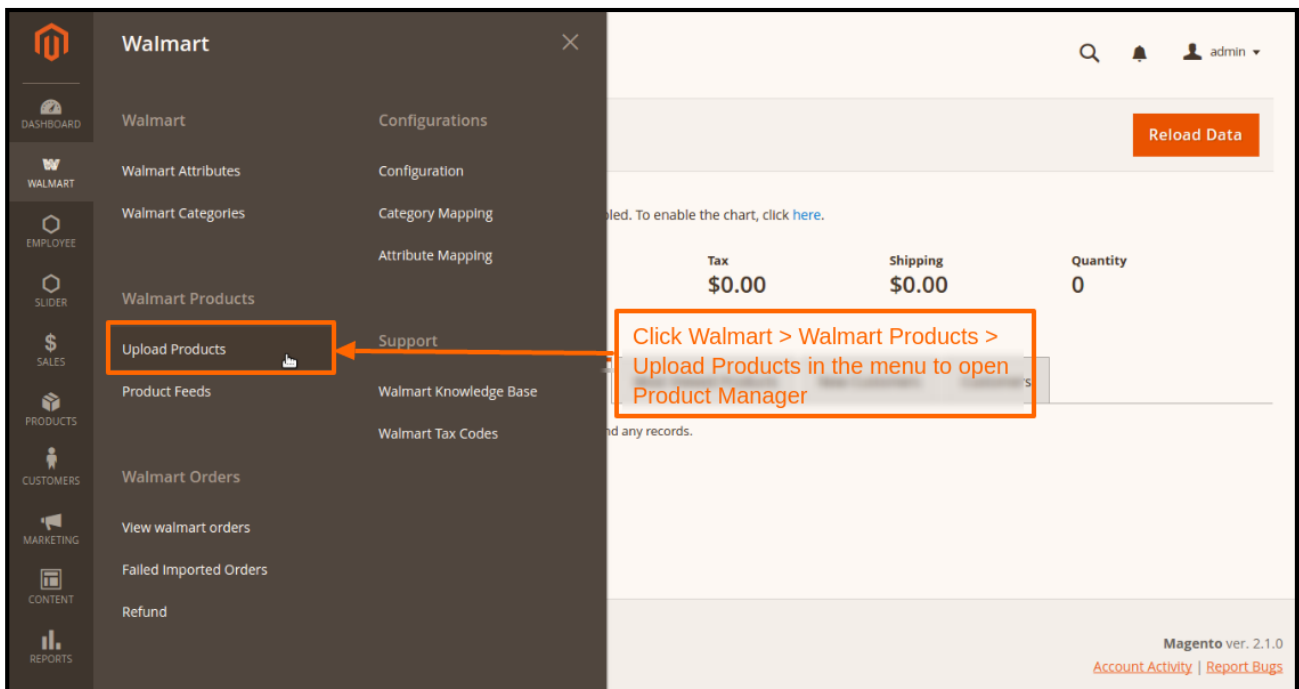
- Left side shows **Walmart Attributes** & right side shows **Magento 2 Product Attribute Code**.
- By default, the required attributes of Walmart are mapped to respective Magento 2 Attributes but admin can change the attribute for each & every field according to his/her need.

[< Back](#) [Reset](#) [Save](#)

Walmart Mapping Attributes	Magento Attributes	Add More
sku	sku	Remove
productName	name	Remove
longDescription	description	Remove
shelfDescription	walmart_shelf_description	Remove
shortDescription	short_description	Remove
mainImage/mainImageUrl	walmart_main_img_url	Remove
productIdentifiers/productIdentifier/productIdType	walmart_productid_type	Remove
productIdentifiers/productIdentifier/productId	walmart_productid	Remove
productTaxCode	walmart_product_taxcode	Remove

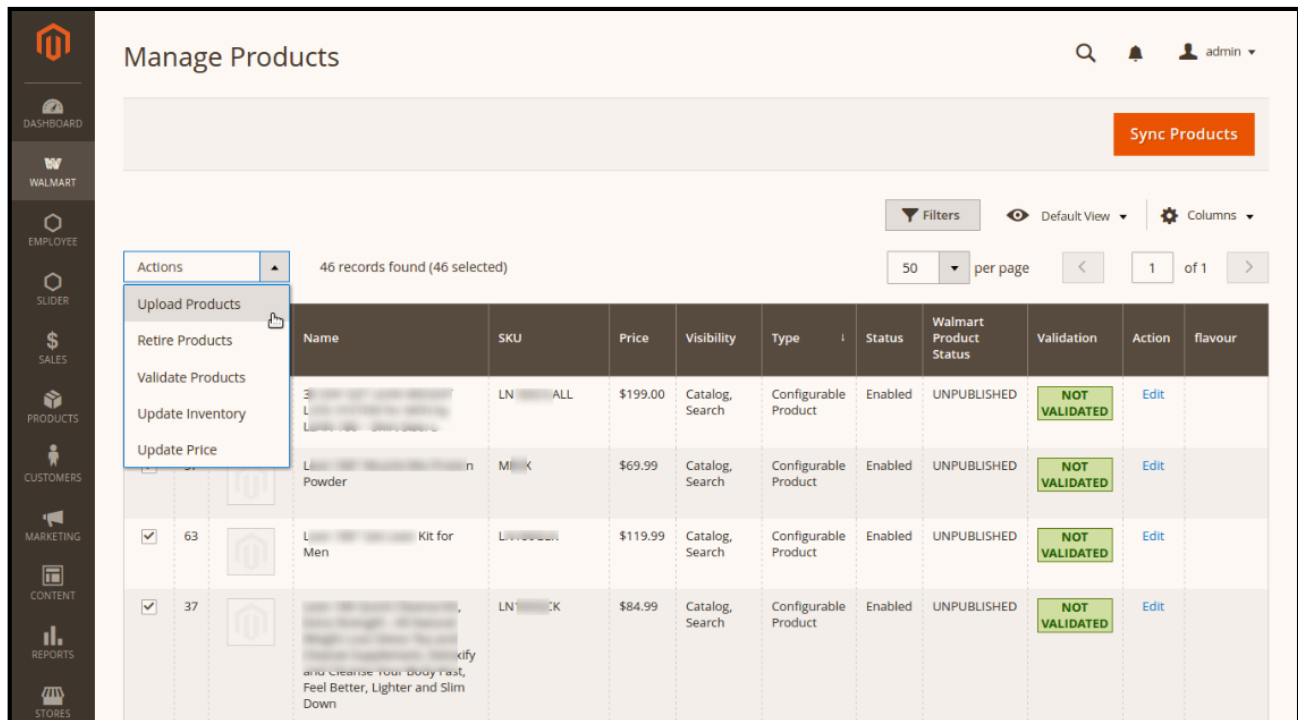
FILL REQUIRED PRODUCT INFORMATION

To upload a product on Walmart, go to **Walmart > Walmart Products > Upload Products**. If your mapped Magento 2 category has products, then those products will be listed in this grid.



Click Walmart > Walmart Products > Upload Products in the menu to open Product Manager

Now the admin is required to update the following information in each product which he wants to upload on Walmart by clicking on its respective **Edit** link. On the Product Edit page, please fill the critical information given below: -



Manage Products

Sync Products

Filters Default View Columns

46 records found (46 selected)

50 per page 1 of 1

Name	SKU	Price	Visibility	Type	Status	Walmart Product Status	Validation	Action	flavour
...	LN ALL	\$199.00	Catalog, Search	Configurable Product	Enabled	UNPUBLISHED	NOT VALIDATED	Edit	
...	...	\$69.99	Catalog, Search	Configurable Product	Enabled	UNPUBLISHED	NOT VALIDATED	Edit	
...	...	\$119.99	Catalog, Search	Configurable Product	Enabled	UNPUBLISHED	NOT VALIDATED	Edit	
...	...	\$84.99	Catalog, Search	Configurable Product	Enabled	UNPUBLISHED	NOT VALIDATED	Edit	

Critical information for Simple product:

1. The product must be assigned to any mapped **Walmart category**.
2. **Brand** information is mandatory to be given for each product which has to be filled in **walmart.com** tab on Product Edit page.
3. Each product must also have one of the following information: **UPC, GTIN, ISSN, ISBN or EAN**.
4. **Walmart Product Tax Code** should be provided or can be selected by clicking the required button.
5. Other than this, Walmart required fields have to be filled and product can be validated from **Walmart Sync > Walmart Product Validate** button.

Walmart Self Description [global]

1 to 1000 characters, Abbreviated list of key item features in no more than three bullet points. This is viewable in search, category, and shelf pages. Format bullet points with HTML.

Walmart Product Id Type [global]

Type of unique identifier used in the "Product ID" field. Example: UPC; GTIN; ISBN; ISSN; EAN

Walmart Product Id [global]

1 to 14 characters, Alphanumeric ID that uniquely identifies the product.

Walmart Brand [global]

1 to 4000 characters

Walmart Product Status [global]

Walmart Product Status

Walmart Product Validation [global] Valid Product

Walmart Product Tax Code [global]

1 - 10 characters, Code used to identify tax properties of the product

Store View: All Store Views

Enable Product [website] ☒ Yes

Attribute Set

Sync With Walmart
Walmart Map Attribute
Walmart Product Validate

Sync With Walmart

On Product Edit Page there exists a button “**Walmart Sync**” which can be used to synchronize all the updated product information of that particular product on Walmart.

Upload Simple/Configurable Products

Go to the **Walmart Product >> Upload Products** grid again. Selected products can be uploaded by using **Upload Products** option.

Manage Products

Search

admin

Sync Products

Filters

Default View

Columns

46 records found (46 selected)

50 per page

1 of 1

Actions

Upload Products

Retire Products

Validate Products

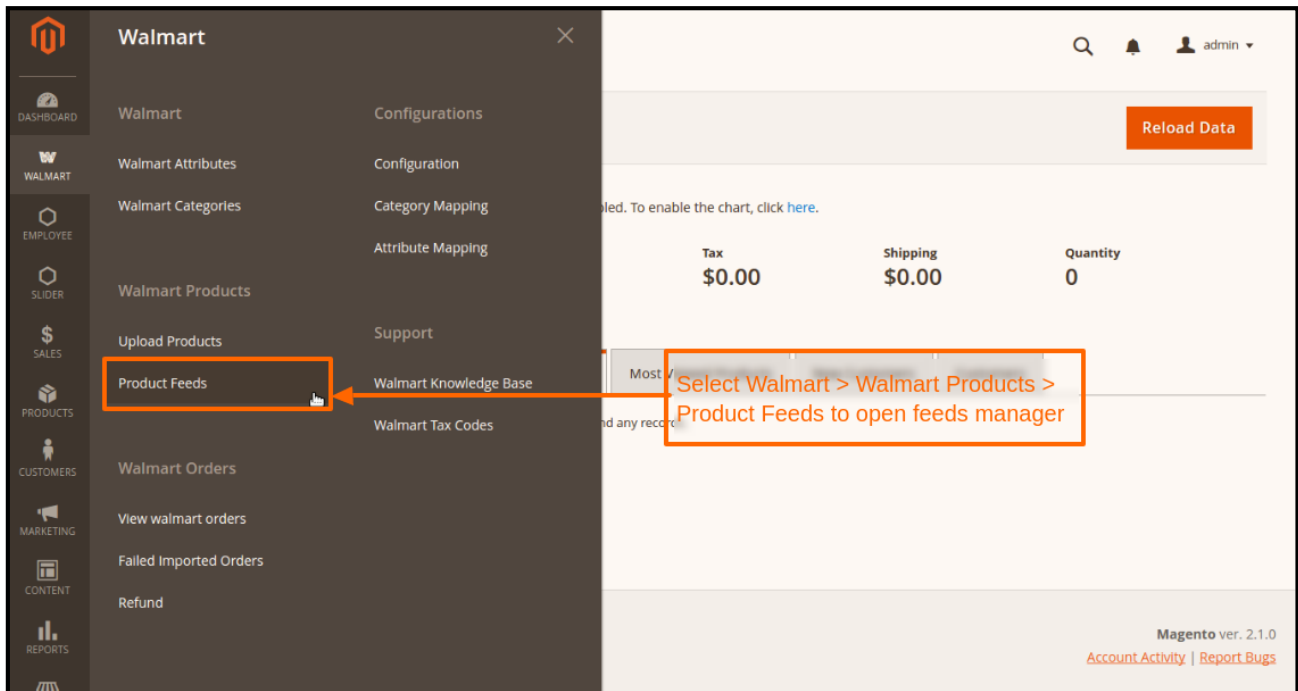
Update Inventory

Update Price

		Name	SKU	Price	Visibility	Type	Status	Walmart Product Status	Validation	Action	flavour
			LN ALL	\$199.00	Catalog, Search	Configurable Product	Enabled	UNPUBLISHED	NOT VALIDATED	Edit	
			Milk	\$69.99	Catalog, Search	Configurable Product	Enabled	UNPUBLISHED	NOT VALIDATED	Edit	
<input checked="" type="checkbox"/>	63		Kit for Men	\$119.99	Catalog, Search	Configurable Product	Enabled	UNPUBLISHED	NOT VALIDATED	Edit	
<input checked="" type="checkbox"/>	37		LN K	\$84.99	Catalog, Search	Configurable Product	Enabled	UNPUBLISHED	NOT VALIDATED	Edit	

CHECK PRODUCT/INVENTORY/PRICE FEEDS

After Uploading the Product on Walmart or after Updating Inventory/Price we can check the status of feed from Product Feeds. To view the feeds status, go to **Walmart > Walmart Products > Product Feeds**.



Walmart

Walmart Attributes

Walmart Categories

Walmart Products

Upload Products

Product Feeds

Walmart Knowledge Base

Walmart Tax Codes

Configurations

Configuration

Category Mapping

Attribute Mapping

Support

Walmart Orders

View walmart orders

Failed Imported Orders

Refund

Reload Data

Tax \$0.00

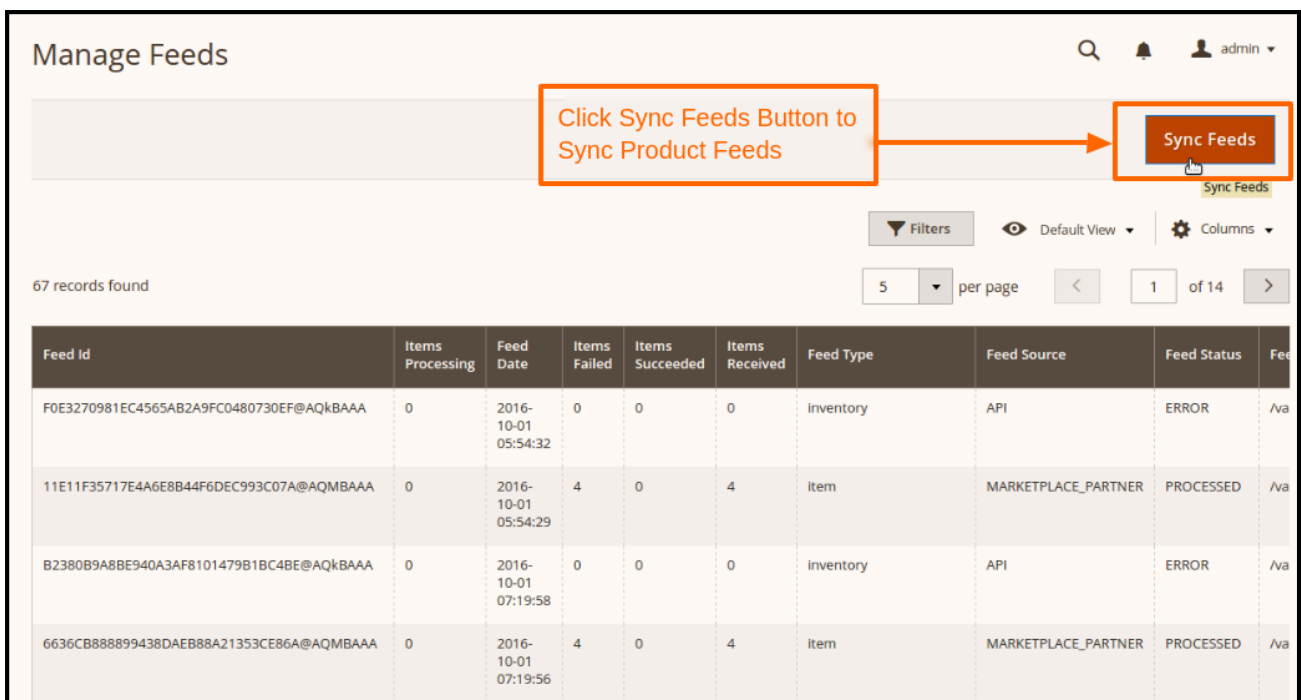
Shipping \$0.00

Quantity 0

Magento ver. 2.1.0

Account Activity | Report Bugs

Select Walmart > Walmart Products > Product Feeds to open feeds manager



Manage Feeds

Click Sync Feeds Button to Sync Product Feeds

Sync Feeds

Filters

Default View

Columns

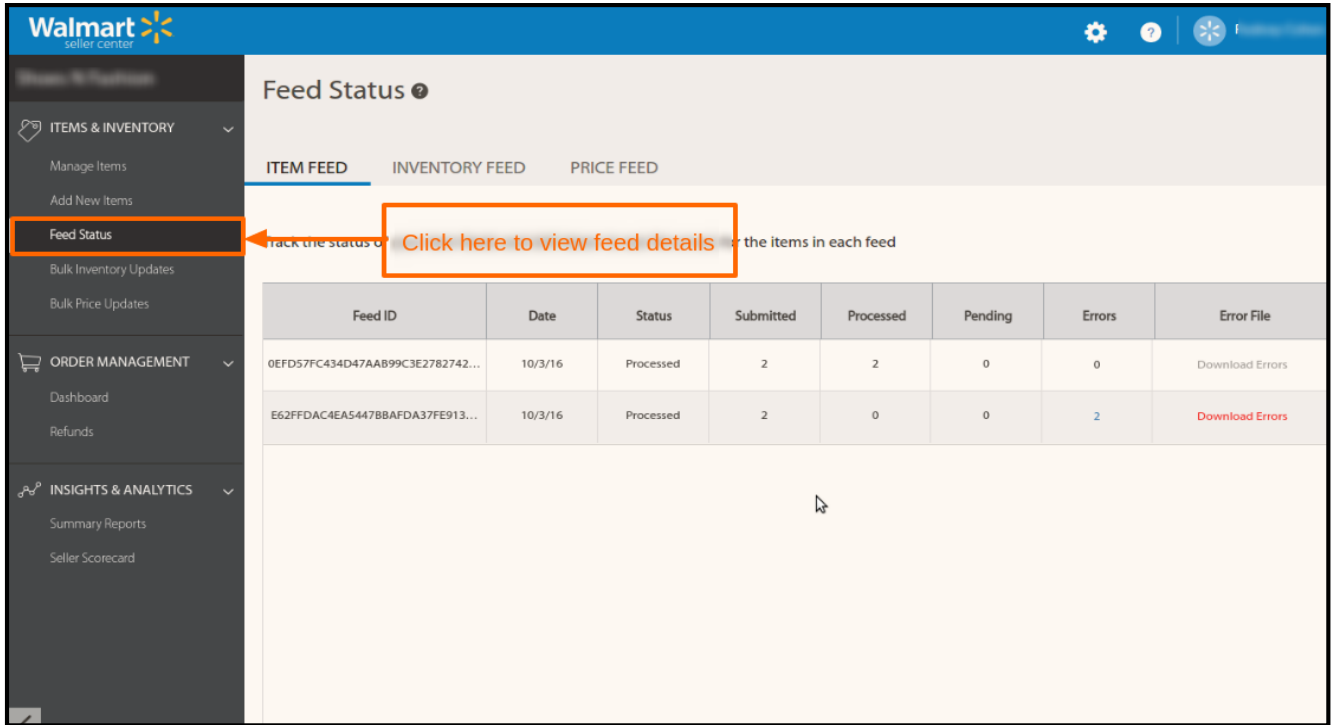
67 records found

5 per page

1 of 14

Feed Id	Items Processing	Feed Date	Items Failed	Items Succeeded	Items Received	Feed Type	Feed Source	Feed Status	Feed Action
F0E3270981EC4565AB2A9FC0480730EF@AQkBAAA	0	2016-10-01 05:54:32	0	0	0	Inventory	API	ERROR	/va
11E11F35717E4A6E8B44F6DEC993C07A@AQMBAAA	0	2016-10-01 05:54:29	4	0	4	Item	MARKETPLACE_PARTNER	PROCESSED	/va
B2380B9A8BE940A3AF8101479B1BC4BE@AQkBAAA	0	2016-10-01 07:19:58	0	0	0	Inventory	API	ERROR	/va
6636CB88899438DAEB88A21353CE86A@AQMBAAA	0	2016-10-01 07:19:56	4	0	4	Item	MARKETPLACE_PARTNER	PROCESSED	/va

To synchronize the feeds between Walmart & Magento 2, click on the **Sync Feeds** button. The detailed error report can be obtained from Walmart seller panel by visiting **Feed Status** from left menu.



Walmart seller center

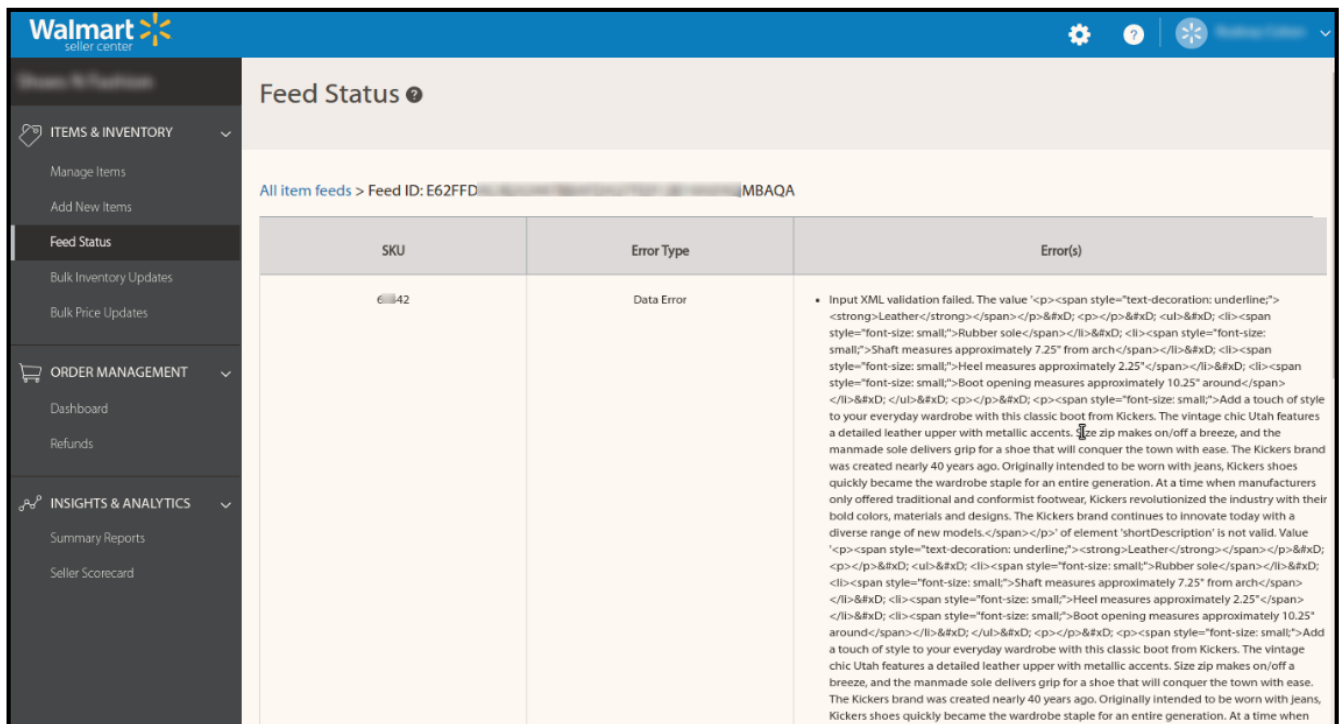
Feed Status

ITEM FEED INVENTORY FEED PRICE FEED

Track the status of your feeds and view the items in each feed

[Click here to view feed details](#)

Feed ID	Date	Status	Submitted	Processed	Pending	Errors	Error File
0EFD57FC434D47AAB99C3E2782742...	10/3/16	Processed	2	2	0	0	Download Errors
E62FFDAC4EA5447BBAFDA37FE913...	10/3/16	Processed	2	0	0	2	Download Errors



Walmart seller center

Feed Status

All item feeds > Feed ID: E62FFD...MBAQA

SKU	Error Type	Error(s)
642	Data Error	<ul style="list-style-type: none"> Input XML validation failed. The value '<p>Leather</p>Rubber soleShaft measures approximately 7.25" from archHeel measures approximately 2.25" aroundBoot opening measures approximately 10.25" around<p>Add a touch of style to your everyday wardrobe with this classic boot from Kickers. The vintage chic Utah features a detailed leather upper with metallic accents. Size zip makes on/off a breeze, and the manmade sole delivers grip for a shoe that will conquer the town with ease. The Kickers brand was created nearly 40 years ago. Originally intended to be worn with jeans, Kickers shoes quickly became the wardrobe staple for an entire generation. At a time when manufacturers only offered traditional and conformist footwear, Kickers revolutionized the industry with their bold colors, materials and designs. The Kickers brand continues to innovate today with a diverse range of new models.</p><p>Leather</p>Rubber soleShaft measures approximately 7.25" from archHeel measures approximately 2.25" aroundBoot opening measures approximately 10.25" around<p>Add a touch of style to your everyday wardrobe with this classic boot from Kickers. The vintage chic Utah features a detailed leather upper with metallic accents. Size zip makes on/off a breeze, and the manmade sole delivers grip for a shoe that will conquer the town with ease. The Kickers brand was created nearly 40 years ago. Originally intended to be worn with jeans, Kickers shoes quickly became the wardrobe staple for an entire generation. At a time when

Click on the error link of the corresponding product to view the complete error. After rectifying these errors, the product needs to be uploaded again.

IMPORT & ACKNOWLEDGE ORDER

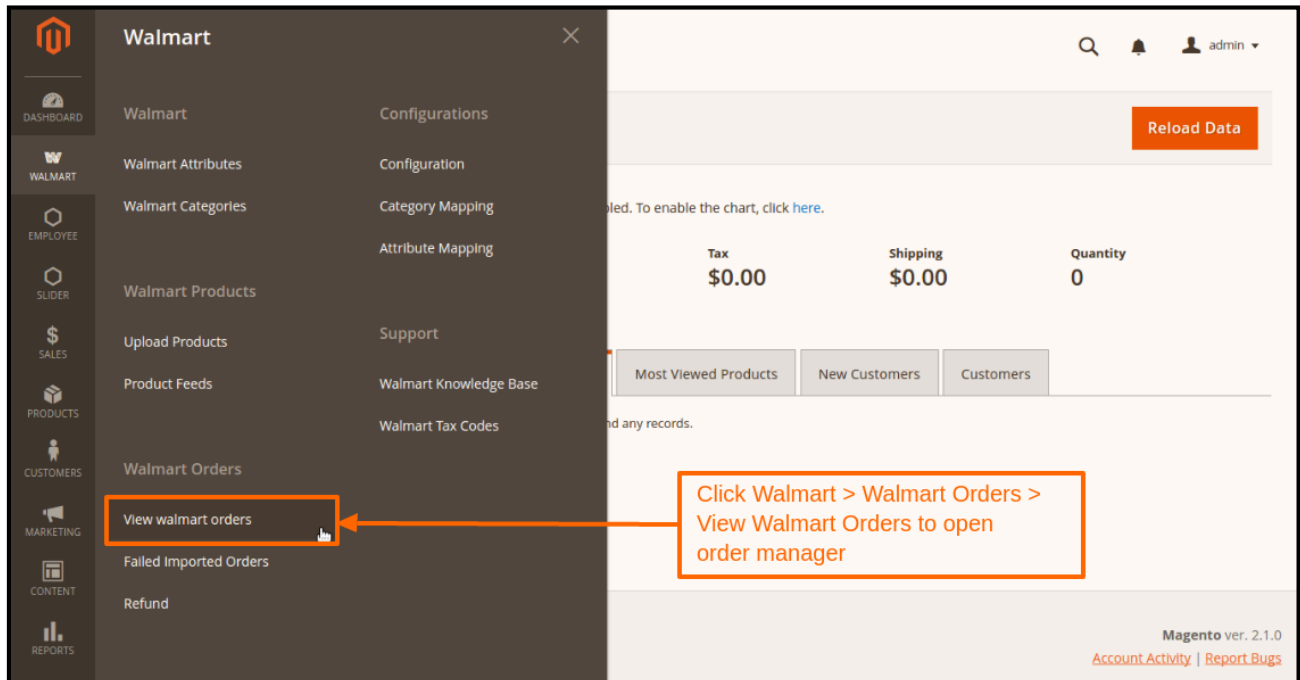
Merchant can generate **Test orders** by requesting **Walmart Seller Support** to **Run Test Order import & Acknowledge** feature.

Steps for Order Testing from Seller panel are as follows:

Step 1: Go to the Seller Panel & click on the **Case Management** link. Create a ticket for test order generation for the already uploaded products.

Note: Test Orders can only be requested until the seller is not live.

Step 2: Now go to Magento 2 admin panel, **Walmart >> Walmart Orders >> View Walmart Orders** menu which will enlist all the order imported from Walmart.



The screenshot shows the Magento 2 admin panel with the Walmart module expanded in the left sidebar. The 'View walmart orders' option is highlighted with an orange box. A text box on the right says: "Click Walmart > Walmart Orders > View Walmart Orders to open order manager". The main content area shows a summary of Walmart orders with fields for Tax (\$0.00), Shipping (\$0.00), and Quantity (0). There are also tabs for Most Viewed Products, New Customers, and Customers. The bottom right corner shows the Magento version (2.1.0) and links for Account Activity and Report Bugs.

Step 3: Click on **Fetch Latest Walmart Order** button to import the order which is placed through **order generator** at **merchant Partner Panel** (please note orders are automatically imported via CRON in every 10 min):

Orders Grid

Click to Fetch New Orders

Fetch New Orders

Search by keyword

Filters

Default View

Columns

Actions

1 records found

20 per page

1 of 1

	Merchant Order Id	Purchase Order Id	Order Place Date	Magento Order id	Status	Deliver By
<input type="checkbox"/>	531	45702	2016-09-22 09:56:31	000000058	Complete	2016-10-06 06:00:00

Step 4: If the order is imported successfully then, a new row can be found in the **Walmart Order Details** grid like in above image. The imported Walmart order is **00000058**. Now click on the order id to Acknowledge & Ship Walmart order.

#000000058

Back Send Email Credit Memo Reorder

ORDER VIEW

Information

Invoices

Credit Memos

Shipments

Comments History

Ship By Walmart

Shipment Information

Reference Order Id on Walmart.com 531

Order Placed on Walmart.com 09/22/2016 09:56:31

Shipping carrier used UPS

Shipping Type Standard

Tracking Number

Tracking URL

Ship To Date

Carrier Pick Up Date

Expected delivery Date(respectively)

Shipment Items

Product sku	Quantity ordered	Quantity to Ship	Quantity to Cancel	Qty Available for ship
2866	2	2	0	2
2861	1	1	0	1

Submit Shipment

Note:

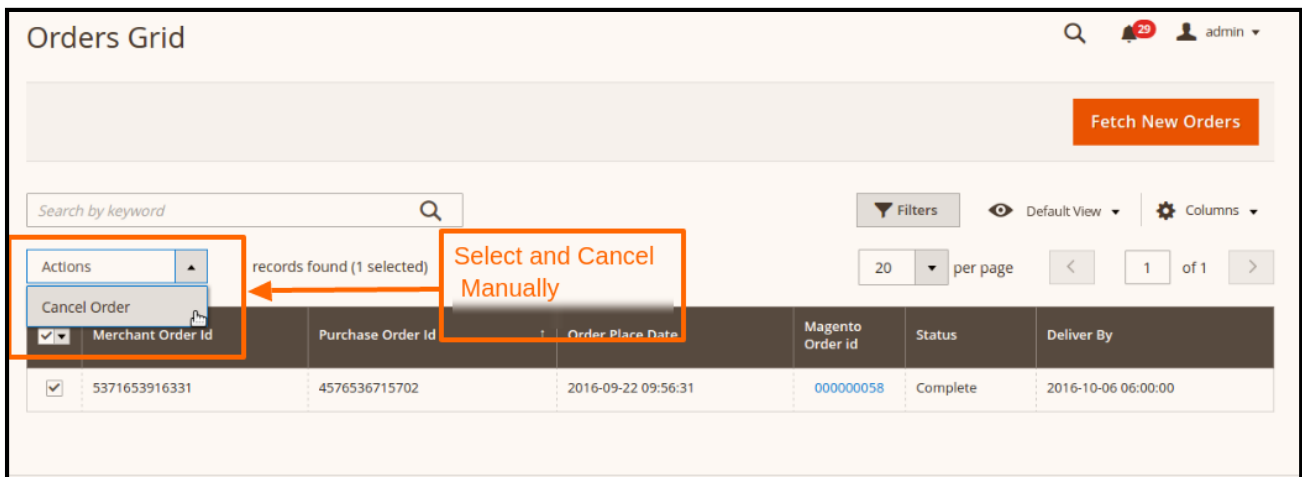
1. Orders will be **auto acknowledged** as soon as they are imported from Walmart.
2. If no Order is imported, then please check the Failed order log from **Walmart >> Walmart Order >> Failed Walmart Orders**.
3. Order will be **Auto Rejected** on Walmart at following condition:
 - a. When Walmart Product SKU does not exist in Magento 2.
 - b. When Product is Out of Stock in Magento 2.
 - c. When product is disabled in Magento 2.

Note:

- Orders imported from Walmart will use **Payment method** dependent upon the **System Configuration setting** of Walmart extension.

SHIPMENT & CANCELLATION OF WALMART ORDERS

Shipment of Walmart Orders can be done from the **Ship by Walmart** tab on the Order view page. To cancel the orders fetched from Walmart, go to **Sales > Order** grid in your admin panel. Select the order to be cancelled and from the mass Action choose the **Cancel Order** option as shown below.



The screenshot shows the 'Orders Grid' in the Magento 2 admin panel. A single order is selected, and the 'Cancel Order' action is highlighted in the 'Actions' dropdown menu. An orange box and arrow point to the 'Cancel Order' option, with the text 'Select and Cancel Manually' next to it.

Actions	Merchant Order Id	Purchase Order Id	Order Place Date	Magento Order id	Status	Deliver By
<input checked="" type="checkbox"/>	5371653916331	4576536715702	2016-09-22 09:56:31	000000058	Complete	2016-10-06 06:00:00



To ship the orders fetched from Walmart, go to Order View page, by clicking the Order Id link in the above grid. Navigate to **Ship by Walmart** tab. Here the merchant needs to enter the following things:

- **Tracking number** (*required).
- **Quantity to Ship** (*required)
How much quantity of any item the Merchant can ship? Its value cannot be greater than Qty Available for Ship.
- **Quantity cancelled** (by default 0).
How much quantity of an Item the Merchant wants to cancel (i.e. reject to ship)?
Note: To perform Shipment & cancellation of TEST ORDERS, you need to set
Quantity to Ship: 0
Quantity to Cancel: 1
- **Ship to Date** (*required).
- **Expected Delivery Date** (*required).
- **Carrier Pick Up Date** (*required)

By clicking on **Submit Shipment** button,

1. Order **Shipment** will be send on Walmart.
2. Order **Invoice** and **Shipment** will be created automatically in Magento 2.
3. Order Status will change to **Complete** on Walmart.
4. The **status** of order will change to **Completed** into Magento 2.

#000000058 Q 23 admin

← Back
Send Email
Credit Memo
Reorder

ORDER VIEW

- Information
- Invoices
- Credit Memos
- Shipments
- Comments History
- Ship By Walmart**

Shipment Information

Reference Order Id on Walmart.com	4576536715702
Order Placed on Walmart.com	Thursday, September 22nd 2016 at 9:56am
Shipping carrier used	UPS
Tracking Number	4562131215
Tracking Url	http://www.fedex.com/track/4562131215
Ship To Date	Sunday, September 25th 2016 at 12:00am
Expected delivery Date	Thursday, October 6th 2016 at 6:00am
Carrier Pick Up Date	Tuesday, September 27th 2016 at 6:00am

Shipment Items

Product sku	Quantity ordered	Quantity Shipped	Quantity cancelled
2866	2	1	1
2861	1	0	1

Order Shipped Successfully

SHIPMENT OF AN ORDER

- Merchant can send **shipment of Walmart Order** for all the requested quantities of items that are ordered.
- Order status on Walmart will be **In-progress** if any item's shipment is **Pending** from Merchant's side.
- When the shipment of all the quantities of items is sent on Walmart then, the order status will change to **Complete** on Walmart.

Merchant can also cancel the whole Order by putting "Quantity to Cancel" field value equal to the "Qty Available for Ship".

Example: If the merchant wants to **cancel** the Walmart order at the time of Shipment, he can do it by setting **"Quantity to Ship"** value **0** & **"Quantity to Cancel"** value equal to the **"Qty Available for Ship"** for each & every item of an Order.

#000000058 ← Back Send Email Credit Memo Reorder

ORDER VIEW

Information

Invoices

Credit Memos

Shipments

Comments History

Ship By Walmart

Shipment Information

Reference Order Id on Walmart.com 53 1

Order Placed on Walmart.com 09/22/2016 09:56:31

Shipping carrier used

Shipping Type

Tracking Number

Tracking URL

Ship To Date

Carrier Pick Up Date

Expected delivery Date(respectively)

Shipment Items

Product sku	Quantity ordered	Quantity to Ship	Quantity to Cancel	Qty Available for ship
2866	2	<input type="text" value="2"/>	<input type="text" value="0"/>	2
2861	1	<input type="text" value="1"/>	<input type="text" value="0"/>	1

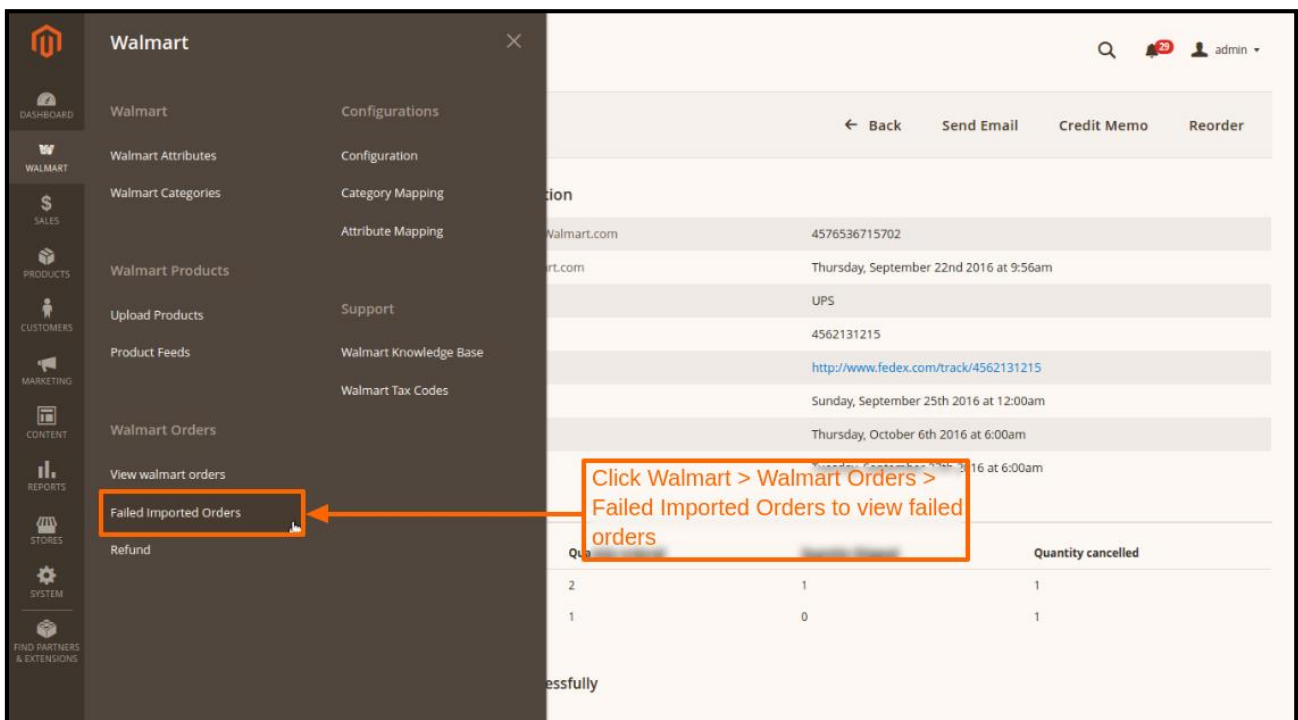
Note:

- **Cron Schedule** will fetch the **latest order** on Walmart in **every 10 minutes**.
- Whenever the latest orders are imported from Walmart, a **Notification appears** in the **Admin panel's notification area** for those orders and they get **Auto-Acknowledged** as soon as they are imported in your Magento 2 admin panel.
- As per **Walmart's Policy**, orders should be acknowledged within **60 minutes** of Window time.
- If **No Order is imported**, then please check **Failed Walmart Orders**.
- According to Walmart, they prefer **FILL OR KILL Order fulfillment policy** system. If the order cancellation rate goes beyond their expected range, then the **Merchant Account** will be **closed**.

FAILED WALMART ORDERS

List of Failed Walmart Orders can be viewed by selecting Walmart > Walmart Orders > Failed Walmart Orders from the Walmart menu. Orders cannot be imported from Walmart due to the following conditions:

- If any product in the Walmart Order is **Out of Stock** in Magento 2.
- If any product in the Walmart Order is **disabled** in Magento 2.
- If any Product **does not exist** in Magento 2 or is **deleted from Magento 2** after uploading on Walmart.
- If the **selected Payment Method** in Walmart **System Configuration Setting** is not available in Magento 2.



Walmart

Walmart Attributes

Walmart Categories

Walmart Products

Upload Products

Product Feeds

Walmart Orders

View walmart orders

Failed Imported Orders

Refund

Walmart.com

4576536715702

Thursday, September 22nd 2016 at 9:56am

UPS

4562131215

<http://www.fedex.com/track/4562131215>

Sunday, September 25th 2016 at 12:00am

Thursday, October 6th 2016 at 6:00am

Thursday, September 25th 2016 at 6:00am

Quantity cancelled

2 1 1

1 0 1

Successfully

Click Walmart > Walmart Orders > Failed Imported Orders to view failed orders

This section displays the failed orders with their order id and the reason for their failure.

Failed Orders Grid

Filters

Default View

Columns

Active filters:

Purchase Order ID: 4576536715702

Clear all

Actions

6 records found

20 per page

1 of 1

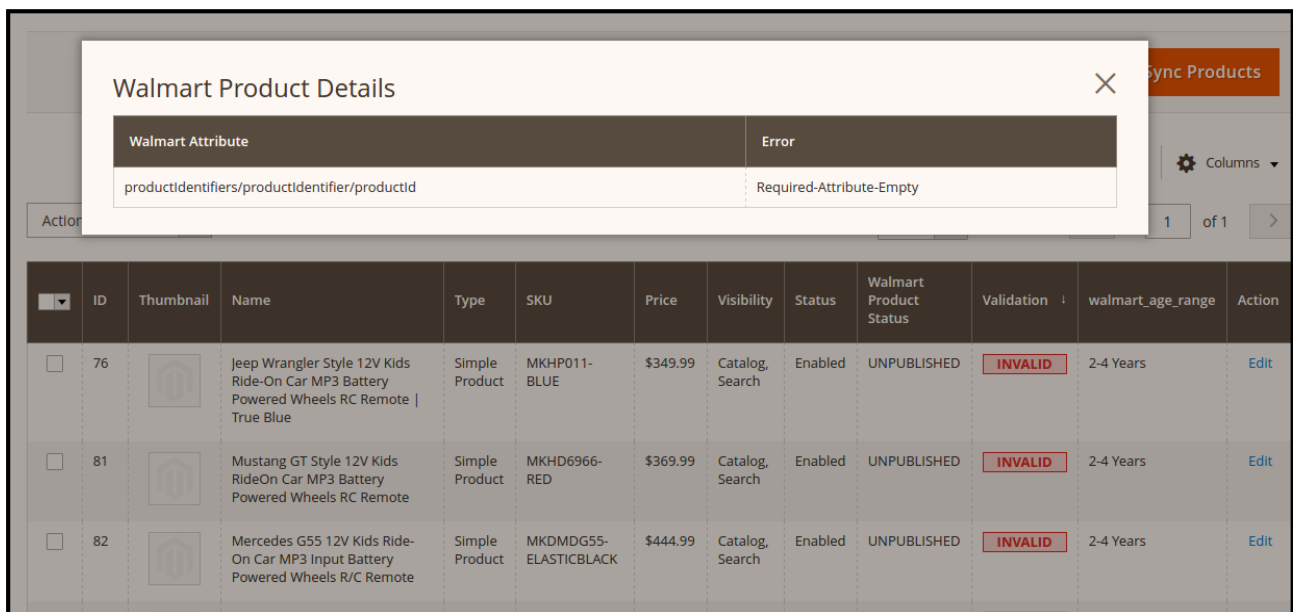
	Id	Purchase Order ID	Reason	Reference Number	Order Data
<input type="checkbox"/>	1	45702	Product 2866 is Not Enabled!	53131	<pre>{ "purchaseOrderId": "4576536715702", "customerOrderId": "53", "customerEmailId": "sumi", "phone": "6", "estimatedDeliveryDate": "1475733600000", "estimatedShipDate": "1474956000000", "methodCode": "Standard", "postalAddress": { "name": "Bruno", "state": "CA", "postalCode": "94066", "country": "USA", "addressType": "RESIDENTIAL", "address1": "PLS DO NOT PHYSICALLY SHIP", "address2": null, "city": "San Bruno" }, "orderLines": { "orderLine": [{ "lineNumber": "1", "item": { "productName": "Laser Marked Premium Mandrel Ring Stick Size Size 1-16 Jewelers", "sku": "2866", "charges": [{ "chargeType": "PRODUCT", "chargeName": "ItemPrice", "currency": "USD", "amount": "22.99", "tax": null }], "orderLineQuantity": { "unitOfMeasurement": "EACH", "amount": "1", "statusDate": "1474538287000", "orderLineStatus": { "status": "Created", "statusQuantity": { "unitOfMeasurement": "EACH", "amount": "1", "cancellationReason": null, "trackingInfo": null }, "refund": { "chargeType": "PRODUCT", "chargeName": "ItemPrice", "chargeAmount": { "currency": "USD", "amount": "26.99", "tax": null }, "orderLineQuantity": { "unitOfMeasurement": "EACH", "amount": "1", "statusDate": "1474538287000", "orderLineStatus": { "status": "Created", "statusQuantity": { "unitOfMeasurement": "EACH", "amount": "1", "cancellationReason": null, "trackingInfo": null }, "refund": null }, "lineNumber": "3", "item": { "productName": "Laser Marked Premium Mandrel Ring Stick Size Size 1-16 Jewelers", "sku": "2866", "charges": [{ "chargeType": "PRODUCT", "chargeName": "ItemPrice", "currency": "USD", "amount": "22.99", "tax": null }], "orderLineQuantity": { "unitOfMeasurement": "EACH", "amount": "1", "statusDate": "1474538287000", "orderLineStatus": { "status": "Created", "statusQuantity": { "unitOfMeasurement": "EACH", "amount": "1", "cancellationReason": null, "trackingInfo": null }, "refund": null }] } } } }] } }] } }</pre>

SELECTED/BULK PRODUCT UPLOAD

To upload a Simple product, go to **Walmart > Upload Product > Manage Products Grid**. Select the products to be uploaded, followed by selecting the “**Upload Products**” option from the **Action dropdown** and click on the **Submit** button.

Sync Products											
Filters											
Default View											
Columns											
Actions											
46 records found (46 selected)											
50 per page											
1 of 1											
		Name	SKU	Price	Visibility	Type	Status	Walmart Product Status	Validation	Action	flavour
<input type="checkbox"/>		Laser Marked Premium Mandrel Ring Stick Size Size 1-16 Jewelers	LN ALL	\$199.00	Catalog, Search	Configurable Product	Enabled	UNPUBLISHED	NOT VALIDATED	Edit	
<input type="checkbox"/>		Laser Marked Premium Mandrel Ring Stick Size Size 1-16 Jewelers	LN ALL	\$69.99	Catalog, Search	Configurable Product	Enabled	UNPUBLISHED	NOT VALIDATED	Edit	
<input checked="" type="checkbox"/>	63	Laser Marked Premium Mandrel Ring Stick Size Size 1-16 Jewelers Kit for Men	LN ALL	\$119.99	Catalog, Search	Configurable Product	Enabled	UNPUBLISHED	NOT VALIDATED	Edit	
<input checked="" type="checkbox"/>	37	Laser Marked Premium Mandrel Ring Stick Size Size 1-16 Jewelers Kit for Men	LN ALL	\$84.99	Catalog, Search	Configurable Product	Enabled	UNPUBLISHED	NOT VALIDATED	Edit	

Click the **Validation** link of that product to get the validation errors for Walmart, if any. If the validation link is of green color, it means the product is ready to upload.



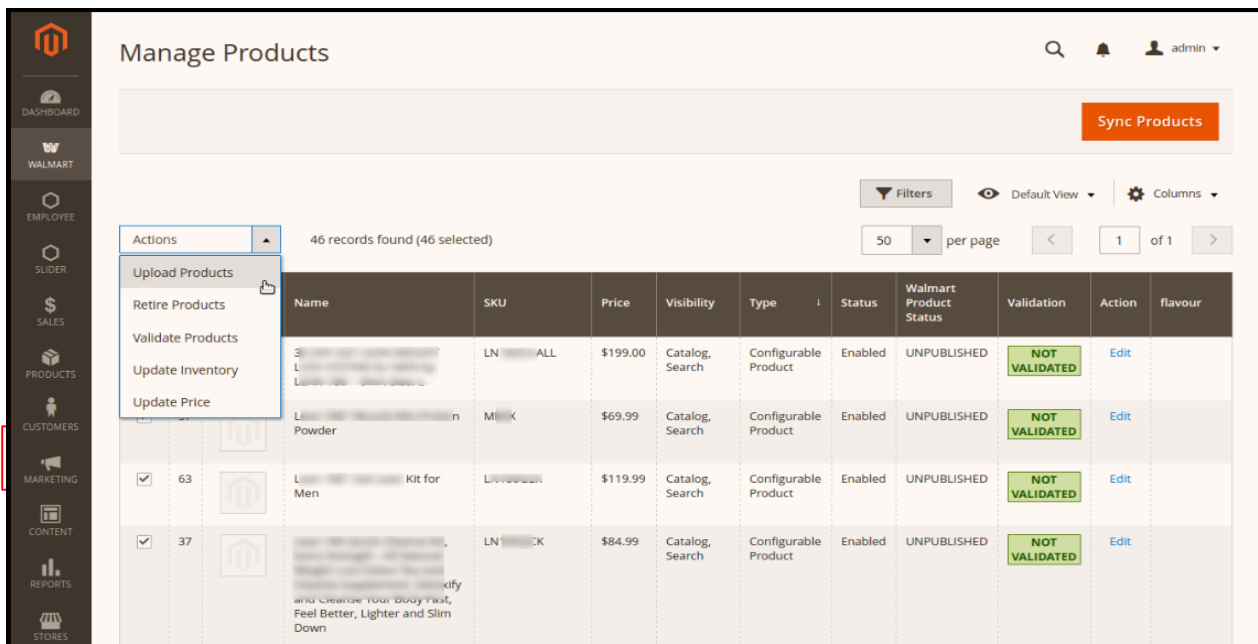
The screenshot shows a 'Walmart Product Details' modal window. It contains a table with two columns: 'Walmart Attribute' and 'Error'. The first row shows an error for the attribute 'productIdentifiers/productIdentifier/productId' with the message 'Required-Attribute-Empty'. Below the modal, a table lists three products with their respective validation status.

ID	Thumbnail	Name	Type	SKU	Price	Visibility	Status	Walmart Product Status	Validation	walmart_age_range	Action
76		Jeep Wrangler Style 12V Kids Ride-On Car MP3 Battery Powered Wheels RC Remote True Blue	Simple Product	MKHP011-BLUE	\$349.99	Catalog, Search	Enabled	UNPUBLISHED	INVALID	2-4 Years	Edit
81		Mustang GT Style 12V Kids RideOn Car MP3 Battery Powered Wheels RC Remote	Simple Product	MKHD6966-RED	\$369.99	Catalog, Search	Enabled	UNPUBLISHED	INVALID	2-4 Years	Edit
82		Mercedes G55 12V Kids Ride-On Car MP3 Input Battery Powered Wheels R/C Remote	Simple Product	MKDMDG55-ELASTICBLACK	\$444.99	Catalog, Search	Enabled	UNPUBLISHED	INVALID	2-4 Years	Edit

SELECTED/BULK PRODUCT RETIRE

Walmart.com provides the ability to retire the uploaded product. If a merchant wants to retire his uploaded product at any time after successful upload, then it can be easily done by following the steps given below.

- Select the product from the product panel by selecting the checkbox.
- Select the **Retire Products** option from mass Action dropdown and click *Submit* button.
- That product will be retired successfully and its status will change to Unpublished.
- This product will be unpublished on Walmart as well and it will not appear on walmart.com for purchase.



Name	SKU	Price	Visibility	Type	Status	Walmart Product Status	Validation	Action	flavour
3 L... Kit for Men	LN... ALL	\$199.00	Catalog, Search	Configurable Product	Enabled	UNPUBLISHED	NOT VALIDATED	Edit	
L... Powder	ML... K	\$69.99	Catalog, Search	Configurable Product	Enabled	UNPUBLISHED	NOT VALIDATED	Edit	
3 L... Kit for Men	LN... ALL	\$119.99	Catalog, Search	Configurable Product	Enabled	UNPUBLISHED	NOT VALIDATED	Edit	
3 L... Kit for Men	LN... K	\$84.99	Catalog, Search	Configurable Product	Enabled	UNPUBLISHED	NOT VALIDATED	Edit	

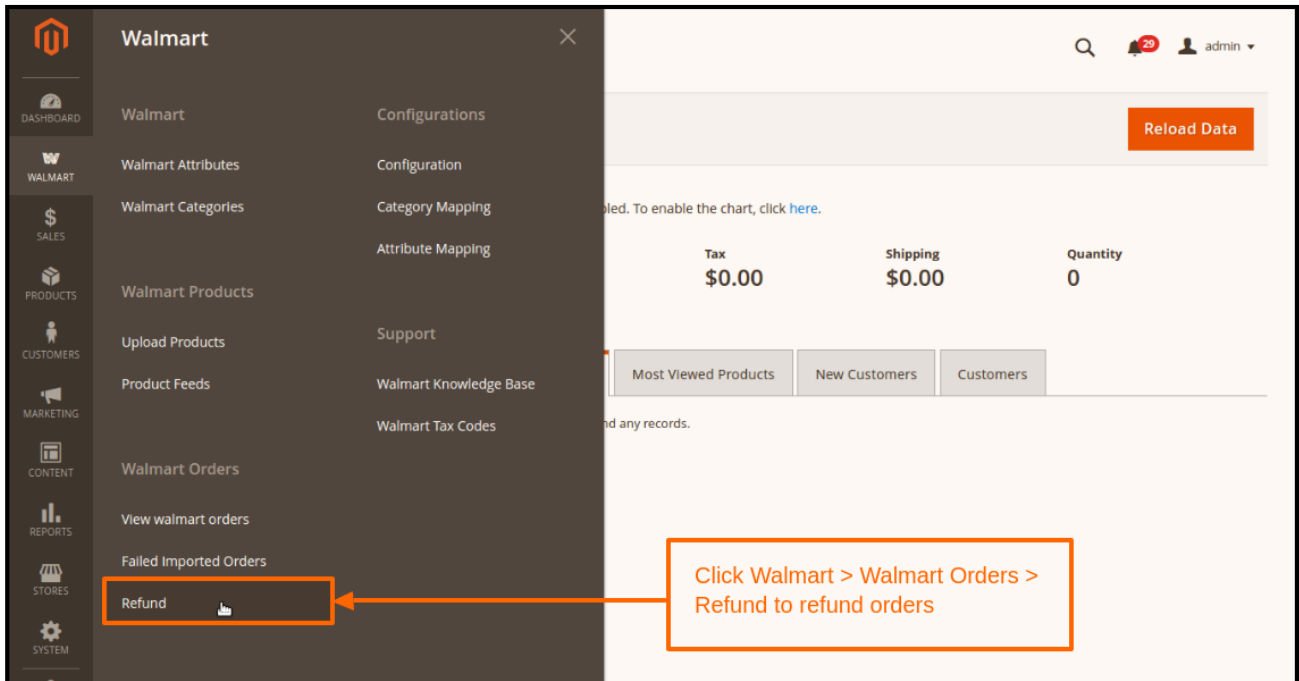
SELECTED/BULK PRODUCT REPUBLISH

Walmart.com provides the ability to **Republish retired** products.

- Select the **retired** product and then select **Upload Product** option from the Action dropdown and click on the **Submit** button.
- The selected product will be available again for purchase on walmart.com.
- Merchant can **retire** or **Unpublish** multiple products by selecting them using checkbox.

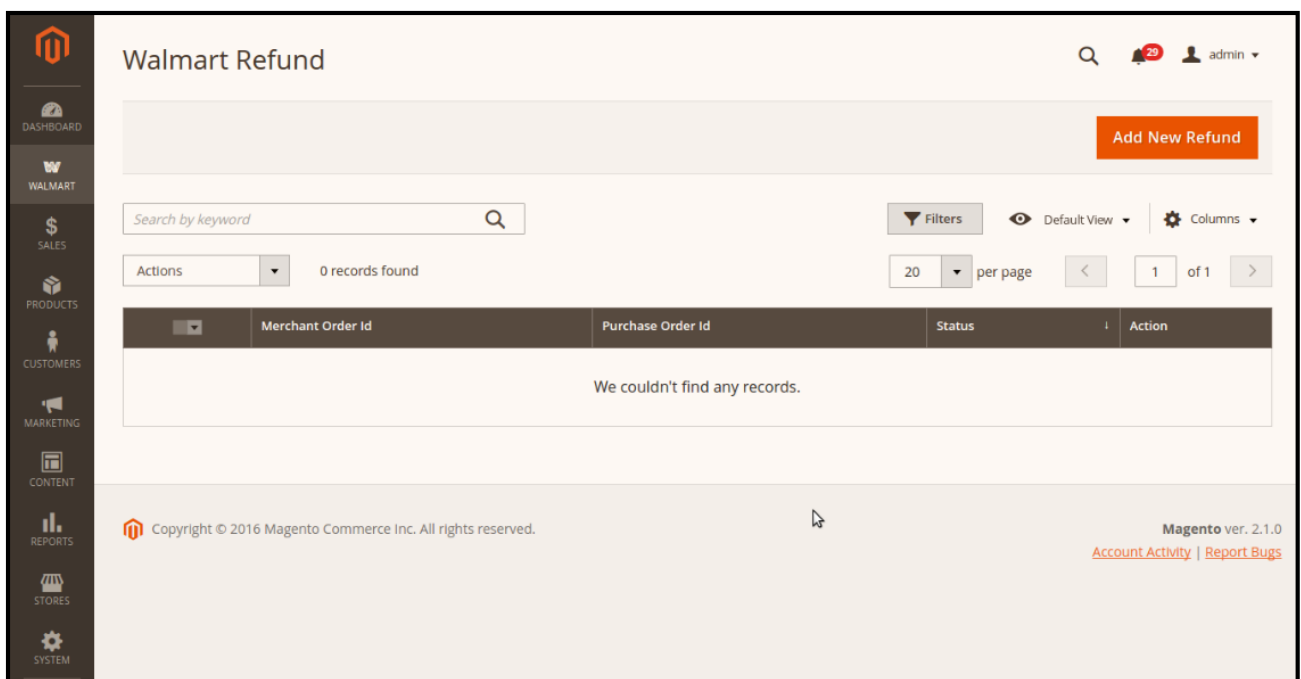
WALMART REFUND

If a customer returns the product/order directly to the merchant without the involvement of walmart.com, then the merchant needs to send a request on walmart.com for completing this type of return. To manage this type of return there is a panel '**Walmart Refund**'.



Click Walmart > Walmart Orders > Refund to refund orders

- If any walmart.com product will be returned directly to the merchant, then to complete this return the merchant needs to create a new refund by clicking on '**Add New Refund**' button.



Walmart Refund

Search by keyword

Filters Default View Columns

Actions 0 records found 20 per page 1 of 1

Merchant Order Id	Purchase Order Id	Status	Action
We couldn't find any records.			

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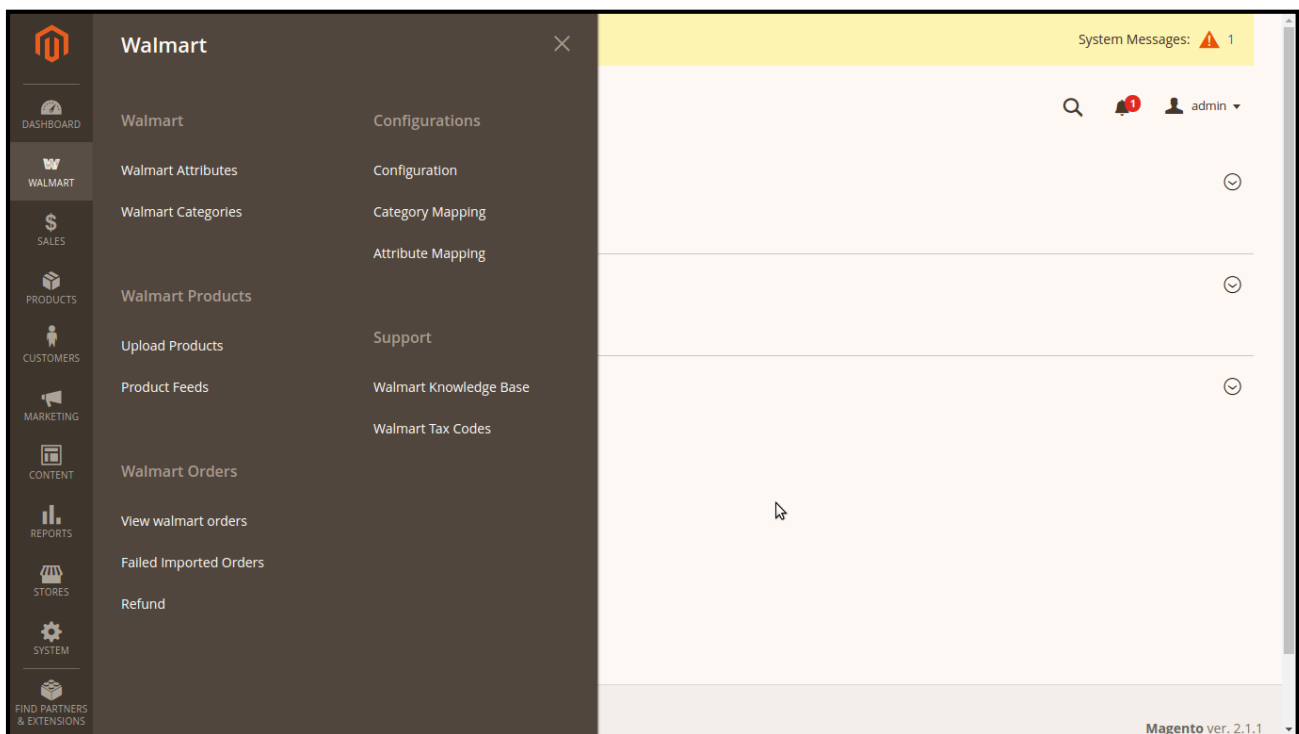
- Enter the merchant order id in the required field. The respective order details get displayed item-wise in the new section (s) that gets listed below.
- Click on the “**Add**” button adjacent to the SKU tab to display the form shown below.

Refund Reason*	<input type="text" value="Please Select an Option"/>
	Please fill the reason the customer initiated the return.
Refund Amount*	<input type="text" value="38"/>
	Please fill the Amount to be refunded for the given item in USD associated with the item itself. This should be the total cost for this item not the unit cost.
Refund Shipping cost*	<input type="text" value="1.9"/>
	Please fill the amount to be refunded for the given item in USD associated with the shipping cost that was allocated to this item.
Refund Shipping tax*	<input type="text" value="0"/>
	Please fill the amount to be refunded for the given item in USD associated with the tax that was charged on shipping.
Refund Tax*	<input type="text" value="0"/>
	Please fill the amount to be refunded for the given item in USD associated with tax that was charged for the item.

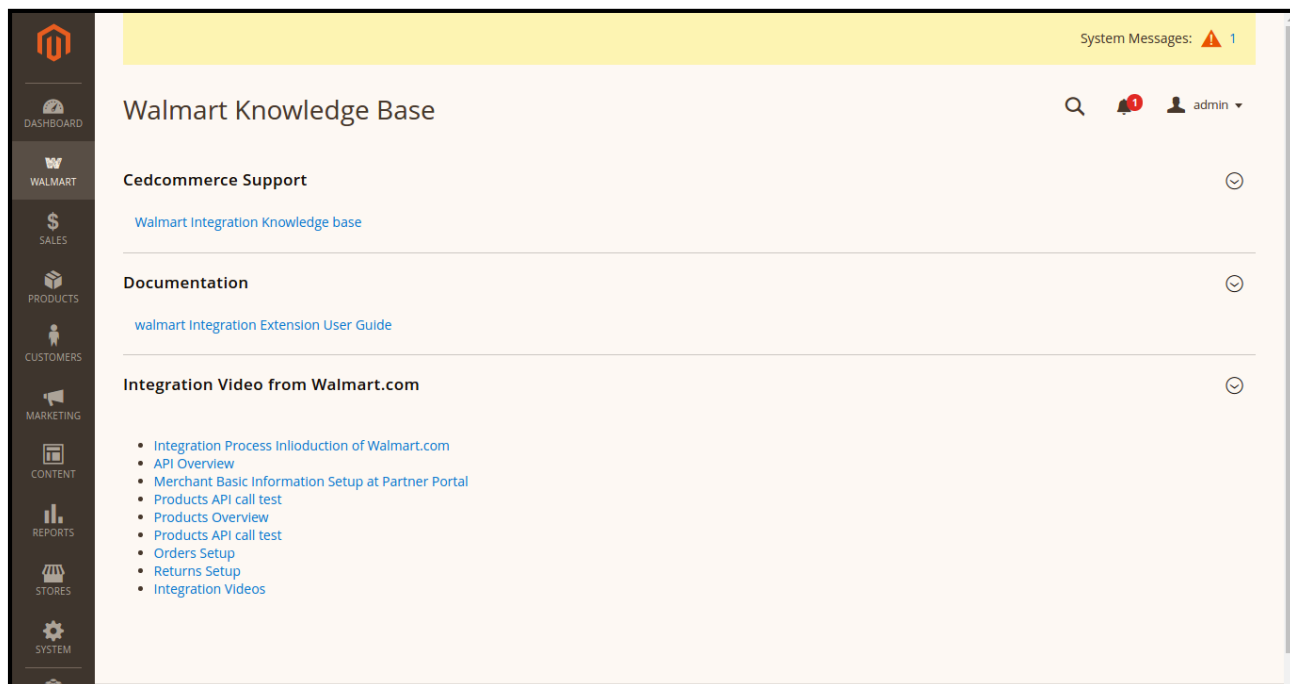
- **Refund id:** Refund id that the merchant will get from walmart.com.
- **Refund Merchant Id:** Merchant id of the merchant.
- **Order item id:** Item id that has been ordered.
- **Qty Requested:** Total items ordered in the current order.
- **Qty Already Refunded:** Items which have been already refunded to the customer.
- **Qty Available for Refund:** Number of items which can be refunded.
- **Qty Returned:** Total quantity returned by the customer (should be <= shipped qty).
- **Qty Refunded:** Qty which the merchant wants to refund (should be <= returned qty).
- **Refund tax:** Tax applied on the products returned.
- **Refund Amount:** Amount that Walmart has to return to the customer.
- **Refund Shipping Cost:** Shipping cost applied on the returned product.
- **Refund Shipping tax:** Shipping tax applied on the returned product.
- **Refund Feedback:** Merchant’s feedback about the returned product.
- **Refund Reason:** Reason why customer has returned the product.

KNOWLEDGE BASE

To clarify your doubts, a knowledge base link has been provided so that you can view the FAQs, understand the working of the extension properly and get the answers to your questions.



To view the FAQ, go to **Walmart > Walmart Knowledge Base**. Here you will get link to FAQs, user manual and videos related to the extension to provide you practical demonstration of the module.



CRON STATUS

The updated status will be reflected (visible) as follows:

Activity	Time Required for Updating (min)
Order Creation	Every 10 minutes
Feeds Sync	Every 1 hour
Inventory Sync	Every 3 hours
Price Sync	Every 3 hours
All Products Upload/Update	Every 24 hours at 1:00 AM

SUPPORT

If you need support or have questions directly related to WALMART-MAGENTO 2 INTEGRATION, please use our Online Message Form to contact our support team or send us an email at support@cedcommerce.com.

Best Regards,
CedCommerce Team